



## Transportation Security Administration

### **Transportation Security Officer (Screener) (TSO) Phoenix Sky Harbor (PHX) Airport Fact Sheet**

**3400 E. Sky Harbor Blvd.  
Phoenix, AZ 85034**

Thank you for your interest in joining the Transportation Security Administration's Phoenix Sky Harbor Airport (PHX) team. If you are selected as a Transportation Security Officer (Screener) (TSO), you will play an important role in the overall mission of the Department of Homeland Security (DHS) by contributing to the daily security requirements at PHX.

Given the nature of our mission at TSA, there are some unique expectations of the position for which you have applied. Specifically, you will be responsible for identifying dangerous objects in bags, cargo, and/or passengers, and preventing these objects from being transported onto aircraft. You will be required to perform various tasks such as: hand-wanding passengers, pat down searches, lifting of baggage (weighing at least 70 pounds) and performing screening duties using various electronic equipment. The TSO job is stressful at times and physically demanding. You will need to stand continuously for anywhere between one (1) to four (4) hours without a break and walk up to two (2) miles during a shift. Additionally, you may be required to work in areas which are not climate controlled. You will be required to perform the screening duties in a courteous and professional manner at all times.

We believe, however, that TSA also provides a rewarding opportunity for you to serve your country. To assist you in your consideration of employment with TSA at PHX we have outlined some of those expectations and benefits for your review. It is extremely important that you consider and understand these aspects of employment before continuing in the assessment process.

If while considering the information contained on this sheet you have questions, please contact our local TSA-PHX Hiring Center at (602) 794-3174. Please make reference to this document if you choose to call our local office.

#### **Work Schedule**

TSA officers staff PHX around the clock, seven (7) days a week. Schedules are based on the operational needs of our airport, matching workloads with flight schedules, passenger and baggage volumes. You may be asked to work irregular hours, including holidays, weekends and possibly extra hours or overtime if you are full time. Schedule requests to meet your personal preferences will be considered; however there is no guarantee that you will be scheduled to work as you requested. Due to the nature of the aviation industry, flexibility will be a key to your success.

Initially, each officer will be trained and scheduled to work at either the passenger screening checkpoint or baggage screening area. Your specific schedule will be given to you at the TSA orientation.

### **Parking**

Employee parking is available for all TSA officers at Sky Harbor Airport. The cost, including shuttles to all the airport terminals is currently \$30.00 per month.

### **Benefits**

As a federal employee you are eligible for benefits as a full time and part time federal employee. For part time employees, your contribution for healthcare is the same low cost amount that FT officers pay; your annual leave (vacation) will be prorated and based on the number of hours you work each pay period. If offered a position with TSA, you should make sure that you ask for and receive a full explanation of the benefits you are eligible for, before accepting a job offer.

### **Training**

Once hired by TSA, continued employment is contingent upon successful completion of the required training.

- Orientation – 5 hour required orientation on first day-following an On-Line Orientation from your own computer
- Required Training – Two weeks, ten days (M-F) formal New Employee classroom training.
- On-the-Job-Training (OJT) – Additional 60 hours, completed at the assigned work location at Sky Harbor Airport.
- It is recommended and is in your best interest to complete the required training in an effective and timely manner as certification could be delayed
- Certification is awarded upon successful completion of all the above required training

### **Uniforms**

Uniforms are provided to employees by TSA. You will be measured for your new uniforms on your first day during the orientation session. It is the responsibility of the employee to arrive to work with a clean and neat uniform and adhere to the TSA Uniform Guidelines. Employees must provide their own black leather shoes with non-slip soles.

### **Airport Information**

PHX is a category X airport and the world's sixth busiest airport. The airport consists of 3 terminals with 112 gates and 3.5 million square feet of space. A typical day at Sky Harbor Airport consists of 1498 aircraft arriving and departing, 108,200 passengers arriving and departing, and it has a \$72 million daily economic impact.