



# Transportation Security Officer (TSO) Airport Fact Sheet For **CWA** Mosinee, WI

## INTRODUCTION

Thank you for your interest in employment with the Transportation Security Administration (TSA). If you successfully complete the Transportation Security Officer (TSO) candidate evaluation process and are selected for a position, you will play a vital role in supporting the Department of Homeland Security (DHS) mission. This fact sheet conveys some of the unique operational requirements at Central Wisconsin Regional Airport that may impact TSO work schedules and other relevant information about this airport location. General information about the TSO position can be found in the Job Opportunity Announcements posted on USAJOBS.gov.

## AIRPORT OVERVIEW

Central Wisconsin Regional Airport (CWA) maintains 14 hours a day, 7 days a week schedule with peak times between 5:00 AM to 12:00 PM and 2:00 PM to 5:30 PM every day of the week. Screening operations for passengers and baggage are located inside the terminal and may or may not be कांग्रेु controlled.

## WORK SCHEDULES

Since TSO work schedules are based upon the operational needs of the airport and may include non-traditional shifts, weekends, and holidays. Virtually no flexibility is offered to accommodate other commitments or employment/academic schedules. However, under the Collective Bargaining Agreement, TSA does allow one way trades and shift trades to assist with schedules.

This airport is currently assessing candidates for part-time positions with a tour of duty of 20 hours per week. This consists of 4-5 workdays with 4-5 hours per day depending on airport operational needs. These tours could include a split shift; however, a part-time person would be working either morning or afternoon shift, not both. After new hires successfully complete their training, specific shifts are assigned and are subject to periodic adjustments.

TSA employees are considered emergency personnel and are expected to report for duty during inclement weather regardless of state and local restrictions on travel.

If you have any questions, contact the TSA HRAccess Help Desk at 877-872-7990. Due to the COVID-19 pandemic, the TSA HRAccess Help Desk Center is temporarily unable to receive inquiries via phone, please contactble by email at [Help कांग्रेु HelpDesk@mailserver-hraccess.tsa.dhs.gov](mailto:HelpDesk@mailserver-hraccess.tsa.dhs.gov). If you are hearing impaired and require assistance, please call our TTY line at 1-877-872-7992.

## COMMUTER INFORMATION

Onsite parking is available for TSA employees free of charge. Public transportation to the airport is not available. Subsidies for transportation are not offered at this location.

## ACTIVE DUTY MILITARY

If you are on active duty military service, are a reservist, or are a member of the National Guard who has been called to active duty, you must either be discharged or on terminal leave pending separation or released from active duty under honorable conditions prior to beginning employment with TSA.

## COLLECTIVE B BARGAINING AGREEMENT

This position is in the bargaining unit for which the American Federation of Government Employees (AFGE) is the exclusive representative. Membership is voluntary. If you choose to join the union, dues are prorated.

